



**MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
DISTRICT 14 – SOUTH DADE
02/09/2024
12:00 PM
CONFERENCE ROOM
9495 SW 72ND STREET, SUITE B-100, MIAMI, FL 33173**

COUNCIL MEMBERS			
Edny Castineira	Present <input type="checkbox"/>	Jasmine Ventura	Present <input type="checkbox"/>
Maria Cristina Clark	Present <input type="checkbox"/>	Iliana Hernandez	Present <input checked="" type="checkbox"/>
Carlos Gallostra	Present <input checked="" type="checkbox"/>	Alma Dean Major	Present <input checked="" type="checkbox"/>
Norma Ledesma	Present <input checked="" type="checkbox"/>	Gabriele Donzella	Present <input type="checkbox"/>
Charles Garavaglia	Present <input checked="" type="checkbox"/>		

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE
Alicia Salinas	South Dade District Ombudsman Manager
Fiorella Parasi	South Dade OPS Quality Control Analyst
Jose Gregorio Jerez	Trainee Ombudsman
Luis E Sanchez	Trainee Ombudsman
Patricia Laskar	Trainee Ombudsman
Yanitza Rojas	Trainee Ombudsman
Leonel Morron	Trainee Ombudsman

OPEN SESSION

- Called to order at 12:00 PM
- Open Session Statement 12:10 PM

Quorum Established: Yes No
 Minutes Approved: Yes No
 11/17/2024

UPDATES/REPORTS

- Alicia Salinas – District Manager

- Welcome remarks and introductions.
- Discussed meeting attachments.

TRAINING

- Arlene Mayo-Davis, Field Office Manager, Agency for Health Care Administration.
- Overview of the Agency for Health Care Administration.
- Surveyors' Protocol when entering Long-Term Care Facilities.
- Referred Complaints process.

ANNOUNCEMENTS

- Next Closed Council Meeting scheduled on March 8, 2024
- Next Open Session Meeting will be held on May 10, 2024
- Reminded the Council Member to register for the LTCOP Educational Conference to be held from April 16th to April 18th at the Holiday Inn & Suites at Universal Orlando.
- Stressed the importance of recording the number of information and assistance provided during the Routine Access Visit.
- Spanish Ombudsman Certification Training is scheduled on February 15th to 16th, 2024.

NEW BUSINESS

- None

PUBLIC COMMENTS (limited to 5 minutes each)

- None

ADJOURNMENT

- Meeting adjourned at 2:45 PM