



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
DISTRICT 14 – SOUTH DADE**

02/14/2025

12:00 PM

9495 SW 72ND ST, SUITE B-100, MIAMI, FL 33173

COUNCIL MEMBERS			
Iliana Hernandez	Present <input type="checkbox"/>	Ana Santana	Present <input type="checkbox"/>
Maria Clark	Present <input type="checkbox"/>	Leonel Morron	Present <input checked="" type="checkbox"/>
Norma Ledesma	Present <input type="checkbox"/>	Jose Gregorio Jerez	Present <input checked="" type="checkbox"/>
Carlos Gallostra	Present <input checked="" type="checkbox"/>	Patrica Laskar	Present <input checked="" type="checkbox"/>
Charles Garavaglia	Present <input checked="" type="checkbox"/>	Yanitza Rojas	Present <input type="checkbox"/>
Silvia Patricia Perdomo	Present <input type="checkbox"/>	Ximena Villacis	Present <input checked="" type="checkbox"/>
Margarita Lanzas	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
Alicia Salinas	District Ombudsman Manager
Mariela Hernandez	OPS Quality Control Analyst
Janet Perales	OPS Quality Control Analyst

GUEST NAME	ORGANIZATION
Deborah Kock	American Red Cross

OPEN SESSION

- Called to order at 12:00 PM
 - Open Session Statement
- Quorum Established: ☒ Yes ☐ No
Minutes Approved: ☒ Yes ☐ No 11/08/2024.

UPDATES/REPORTS

- **Alicia Salinas, District Manager**
 - Welcome remarks and introductions.
 - Meeting Attachments discussed.
 - Discussed Summary of CMS's Revised Guidance for NH Surveyors
 - Members were reminded about the annual conference to be held in Orlando from April 21-24, 2025.

- **Charles Garavaglia, State Representative**

- Provided a report of the last State Council Meeting:
- Mr. Garavaglia talked about bill SB64-Use of cameras on residents' rooms. The proposed bill would allow both video and audio. Most of the work group members do not agree very much with this and some feel uncomfortable with the proposal.
- Frequent visits to nursing homes were discussed, it was suggested that some problematic nursing homes should be visited more often than others with good ratings.
- Issues with GetCare (RTZ) were discussed, specifically the volunteers having limited access to the data on previous facilities' visits. It was suggested that volunteers should contact their District Manager for previous visits' records.

TRAINING

- Deborah Kock, American Red Cross.
 - Mrs. Kock presented and educated the attendees on the Services and Programs from the American Red Cross.
 - Due to the large number of small, assisted living facilities in the South Dade area, the speaker provided information on home fires prevention and how to identify potential fire hazards.
 - Mrs. Kock Also talked about Disaster and Emergency Preparedness for Adults.

ANNOUNCEMENTS

- None

NEW BUSINESS

- None

PUBLIC COMMENTS (limited to 5 minutes each)

- None

ADJOURNMENT

- Meeting adjourned at 3:00 PM