FLORIDA OMBUDSMAN PROGRAM
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
DISTRICT 14 – SOUTH DADE
05/09/2025
12:00 PM
9495 SW 72ND ST, SUITE B-100, MIAMI, FL 33173

COUNCIL MEMBERS			
Iliana Hernandez	Present ☒	Ana Santana	Present ☐
Maria Clark	Present ☐	Leonel Morron	Present ☒
Norma Ledesma	Present ☐	Jose Gregorio Jerez	Present ☒
Carlos Gallostra	Present ☒	Patrica Laskar	Present ☒
Charles Garavaglia	Present ☒	Yanitza Rojas	Present ☒
Silvia Patricia Perdomo	Present ☐	Ximena Villacis	Present ☐
Margarita Lanzas	Present ☐		Present ☐

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
Alicia Salinas	District Ombudsman Manager
Mariela Hernandez	OPS Quality Control Analyst
Janet Perales	OPS Quality Control Analyst

OPEN SESSION

- Called to order at 12:00 PM   Quorum Established: ☒ Yes ☐ No
- Open Session Statement   Minutes Approved: ☒ Yes ☐ No 02/14/2025.

UPDATES/REPORTS

- **Alicia Salinas, District Manager**

  - Welcome remarks and introductions.
  - Meeting Attachments discussed.

TRAINING

- Janet Perales – OPS Quality Control Analyst – What is Hospice
  - A resident qualifies for hospice care if is under Medicare Part and meets criteria.
  - Hospice doctor and PCP certify the induvial is terminally ill.
  - The individual accepts comfort (palliative care) instead of care to cure the illness.

Long-Term Care Ombudsman Program
Department of Elder Affairs
4040 Esplanade Way, Tallahassee, FL 32399-7000

Toll-free: 1(888) 831-0404
Fax: (850) 414-2377
ombudsman.elderaffairs.org

- o If qualified, the individual gets hospice care for two 90-days benefit periods, followed by an unlimited number of 60-day benefit periods.
- o Patients pay nothing for hospice care if the individual gets care from Medicare-approved hospice.
- o After 6 months or less the patient can continue to get hospice care as long as the hospice medical director or hospice doctor recertifies.

ANNOUNCEMENTS

- o None

NEW BUSINESS

- o None

PUBLIC COMMENTS (limited to 5 minutes each)

- o None

ADJOURNMENT

- o Meeting adjourned at   2:45 PM