



**MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
DISTRICT 14 – SOUTH DADE
05/1/2024
12:00 PM
9495 SW 72ND ST, SUITE B-100, MIAMI, FL 33173**

COUNCIL MEMBERS			
Iliana Hernandez	Present <input checked="" type="checkbox"/>	Ana Santana	Present <input type="checkbox"/>
Maria Clark	Present <input type="checkbox"/>	Leonel Morron	Present <input checked="" type="checkbox"/>
Norma Ledesma	Present <input type="checkbox"/>	Jose Gregorio Jerez	Present <input checked="" type="checkbox"/>
Carlos Gallostra	Present <input checked="" type="checkbox"/>	Luis Sanchez	Present <input checked="" type="checkbox"/>
Gabriele Donzella	Present <input type="checkbox"/>	Karla Luna	Present <input type="checkbox"/>
Edny Castineira	Present <input type="checkbox"/>	Patricia Laskar	Present <input checked="" type="checkbox"/>
Charles Garavaglia	Present <input checked="" type="checkbox"/>	Yanitza Rojas	Present <input checked="" type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
Alicia Salinas	District Ombudsman Manager
Gloria Freyre	Regional Ombudsman Manager
Fiorella Parasi	OPS Quality Control Analyst

GUESTS	
Alan Campbell	AG-Senior vs Crime
Aaron Jerez	Visitor
Melissa Pender	Legal Services of Greater Miami
Diana Aleman	Trainee-Ombudsman

OPEN SESSION

- Called to order at 12:00 PM
 - Closed Session Statement
- Quorum Established: Yes No
Minutes Approved: Yes No 02/09/2024.

UPDATES/REPORTS

- Alicia Salinas, District Manager
- Welcome remarks and introductions.

- Charles Garavaglia, Ombudsman informed the State Ombudsman is working to join forces with AHCA.

TRAINING

- Alan Campbell, AG-Seniors vs Crime Project
 - Their Mission is to reduce the victimization of senior citizens who are targeted for specific crimes or scams based on their age.
 - They have a group of experienced elders helping others to avoid being scammed.
 - Seniors vs Crime handles thousands of cases for seniors every year.
 - When a case is received, the investigator will do everything possible to reach a settlement without cost to the victim.

ANNOUNCEMENTS

- The State Ombudsman, Terri Cantrell, will be visiting the Miami Office and will conduct visits to challenging facilities.

NEW BUSINESS

- The Council needs to elect the State Representative.

ADJOURNMENT

- Meeting adjourned at 1:30 PM