



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
DISTRICT 14 – SOUTH DADE
08/08/2025
12:00 PM**

9495 SW 72ND ST, SUITE B-100, MIAMI, FL 33173

COUNCIL MEMBERS			
Iliana Hernandez	Present <input checked="" type="checkbox"/>	Ana Santana	Present <input checked="" type="checkbox"/>
Maria Clark	Present <input type="checkbox"/>	Leonel Morron	Present <input type="checkbox"/>
Margarita Lanzas	Present <input type="checkbox"/>	Jose Gregorio Jerez	Present <input checked="" type="checkbox"/>
Carlos Gallostra	Present <input type="checkbox"/>	Silvia Patricia Perdomo	Present <input type="checkbox"/>
Ximena Villacis	Present <input type="checkbox"/>	Patricia Laskar	Present <input type="checkbox"/>
Charles Garavaglia	Present <input checked="" type="checkbox"/>	Yanitza Rojas	Present <input type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
Alicia Salinas	District Ombudsman Manager
Janet Perales	OPS Quality Control Analyst

GUEST NAME	ORGANIZATION
Maricela Jimenez, Executive Director	Guardianship Program of Dade County, Inc
May McDermott	Volunteer Ombudsman Applicant
Matthew Dorman, Owner/Operator	Hallmark Home Care

OPEN SESSION

- Called to order at 12:00 PM
 - Open Session Statement
- Quorum Established: ☐ Yes ☒ No
Minutes Approved: ☐ Yes ☒ No 05/09/2025.

UPDATES/REPORTS

- **Alicia Salinas, District Manager**
 - Welcome remarks and introductions.
 - Introduced Guest Speaker, Maricela Jimenez, Executive Director, Guardianship Program of Dade County, Inc.
 - Meeting Attachments discussed.

- **Charles Garavaglia, State Representative**

- Provided a report for the last State Council Virtual Meeting held on 07/29/2025.

TRAINING

- Maricela Jimenez, Executive Director, Guardianship Program of Dade County, Inc.
 - Mrs. Jimenez presented and educated the attendees on the Services provided by the Miami Dade Guardianship Program.
 - Currently, the program represents 1400 individuals per year. The 11th Judicial Circuit, GPDC handles more cases than all the other 19 Circuit courts combined.
 - In Dade County, the program has 27 public guardians. All guardians must pass a state exam/certification. There are 32 case managers and about 65 employees that provide support with administration.
 - Guardianship Process: Individuals must be assigned by a court-appointed process. They do not accept referrals. Three different physicians must evaluate and agree to delegate rights to the guardianship program.
 - Relationship with LTCOP and Guardianship program: If a long-term care resident has a guardian, please communicate any concern to the guardian. If there is a resident that may benefit from guardianship – refer to DCF-Adult Protective Services.
 - Looking at strengthening relationship between agencies.

ANNOUNCEMENTS

- DOMs and ROMs will be attending a QA workshop that will be held in Tampa on September 10th and 11th.

NEW BUSINESS

- None

PUBLIC COMMENTS (limited to 5 minutes each)

- None

ADJOURNMENT

- Meeting adjourned at 2:00 PM