MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
SOUTH DADE & FLORIDA KEYS DISTRICT
5/14/2021
9495 SUNSET DRIVE, SUITE B-100 MIAMI, FL 33173

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present ☒</th>
<th>Name</th>
<th>Present ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phillips Ehrlich</td>
<td>Present ☒</td>
<td>Carlos Gallostra</td>
<td>Present ☐</td>
</tr>
<tr>
<td>Iliana Hernandez</td>
<td>Present ☒</td>
<td>Carol Stanley</td>
<td>Present ☐</td>
</tr>
<tr>
<td>Cristina Clark</td>
<td>Present ☒</td>
<td>Alicia Salinas, District Manager</td>
<td>Present ☒</td>
</tr>
<tr>
<td>Norma Ledesma</td>
<td>Present ☒</td>
<td>Rosa Suarez, Administrative Secretary</td>
<td>Present ☒</td>
</tr>
<tr>
<td>Alma Dean</td>
<td>Present ☒</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

OPEN SESSION
- Called to order at 12:00 PM
- Quorum Established: ☒ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☒ Yes ☐ No (2/12/2021)

UPDATES/REPORTS
- District Ombudsman Manager Alicia Salinas
  - Explained the updated CMS guidelines regarding Nursing Home Visitation.
  - Presented a summary of the State Ombudsman Visit to the South Dade Office.
  - Discussed the experience of the ombudsmen from other Counties visiting facilities after a year of restrictions due to COVID-19.
  - Discussed the negative impact of residents’ isolation during pandemic.
  - Discussed District Manager Plan for the ombudsmen willing to go back to the facilities.
  - Discussed the plan to delivery Activity Books for Long Term Care Residents.
- State Council Representative Maria Clark
  - Announced next Stated Council Meeting will be held on June 2, 2021, via conference call.

TRAINING
- Revised CMS Guidance to Open Nursing Doors.

ANNOUNCEMENTS
- Next Open Council Meeting will be held on August 13, 2021 at the South Dade Conference room.

NEW BUSINESS
- Ombudsman Phyllis Ehrlich and District Manager Alicia Salinas will participate with the Miami Dade Consortium for a Healthier Miami Inc. monthly meetings.
PUBLIC COMMENTS
- None

ADJOURNMENT
- Open Session adjourned at 1:00 PM

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 1:15 PM
- Closed Session Statement
- Adjourned at 1:45 PM