



Michael Phillips
State Ombudsman

**MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
SOUTH DADE & FLORIDA KEYS DISTRICT
5/14/2021
9495 SUNSET DRIVE, SUITE B-100 MIAMI, FL 33173**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Phillips Ehrlich	Present <input type="checkbox"/>	Carlos Gallostra	Present <input type="checkbox"/>
Iliana Hernandez	Present <input checked="" type="checkbox"/>	Carol Stanley	Present <input type="checkbox"/>
Cristina Clark	Present <input checked="" type="checkbox"/>	Alicia Salinas, District Manager	Present <input checked="" type="checkbox"/>
Norma Ledesma	Present <input checked="" type="checkbox"/>	Rosa Suarez, Administrative Secretary	Present <input checked="" type="checkbox"/>
Alma Dean	Present <input checked="" type="checkbox"/>		

OPEN SESSION

- Called to order at 12:00 PM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(2/12/2021)**

UPDATES/REPORTS

- District Ombudsman Manager Alicia Salinas
 - o Explained the updated CMS guidelines regarding Nursing Home Visitation.
 - o Presented a summary of the State Ombudsman Visit to the South Dade Office.
 - o Discussed the experience of the ombudsmen from other Counties visiting facilities after a year of restrictions due to COVID-19.
 - o Discussed the negative impact of residents' isolation during pandemic.
 - o Discussed District Manager Plan for the ombudsmen willing to go back to the facilities.
 - o Discussed the plan to delivery Activity Books for Long Term Care Residents.
- State Council Representative Maria Clark
 - o Announced next Stated Council Meeting will be held on June 2, 2021, via conference call.

TRAINING

- Revised CMS Guidance to Open Nursing Doors.

ANNOUNCEMENTS

- Next Open Council Meeting will be held on August 13, 2021 at the South Dade Conference room.

NEW BUSINESS

- Ombudsman Phyllis Ehrlich and District Manger Alicia Salinas will participate with the Miami Dade Consortium for a Healthier Miami Inc. monthly meetings.



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 1:00 PM

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 1:15 PM
- Closed Session Statement
- Adjourned at 1:45 PM