MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
SOUTH DADE & FLORIDA KEYS DISTRICT
2/11/2022
CONFERENCE ROOM AT 9495 SW 72nd ST, SUITE B-100, MIAMI, FL 33173

<table>
<thead>
<tr>
<th>OMBUDSMAN PROGRAM REPRESENTATIVES</th>
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<tr>
<td>Phillips Ehrlich</td>
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<tr>
<td>Carlos Gallostra</td>
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<td>Iliana Hernandez</td>
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<td>Maria Cristina Clark</td>
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<td>Norma Ledesma</td>
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<td>Alma Dean</td>
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<td>John Kennedy</td>
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<td>Jasmine Ventura</td>
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<td>Edilia Diaz</td>
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<td>Alicia Salinas, District Manager</td>
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OPEN SESSION
- Called to order at 12:00 PM
- Quorum Established: ☒ Yes ☐ No
- Minutes Approved: ☒ Yes ☐ No (11/19/2021)

UPDATES/REPORTS
- District Ombudsman Manager Alicia Salinas
  - Maria Cristina Clark has been re-elected as the State Representative.
  - Alma Major-Dean has been elected as the Council Chair and Jasmine Ventura as the Council Vice-chair.
  - 5 new cases have been opened since last meeting.
  - 54 assessments were completed.
  - Discussed meeting attachments.
TRAINING
▪ Arlene Mayo-Davis, RN, Field Office Manager, AHCA. Overview of the Agency Health Care Administration plus answered questions from the Council’s members. 5 HR CE Credit

ANNOUNCEMENTS
▪ The next Open Council Quarterly Meeting will be held on May 13, 2022.

NEW BUSINESS
▪ Ombudsman Carlos Gallostra introduced three articles for future reading and discussion: Person Centered Care in NH and ALF, Person Centered Care, what is it and how do we get there? And LNS and ECC AHCA’s monitoring Process.

ADJOURNMENT
▪ Open Session adjourned at 1:00 PM

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
▪ Called to order at 1:15 PM
▪ Closed Session Statement
▪ Adjourned at 2:00 PM