



Michael Phillips
State Ombudsman

**MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
SOUTH DADE & FLORIDA KEYS DISTRICT
2/11/2022
CONFERENCE ROOM AT 9495 SW 72nd ST, SUITE B-100, MIAMI, FL 33173**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Phillips Ehrlich	Present <input type="checkbox"/>	Carlos Gallostra	Present <input checked="" type="checkbox"/>
Iliana Hernandez	Present <input checked="" type="checkbox"/>	Maria Cristina Clark	Present <input checked="" type="checkbox"/>
Norma Ledesma	Present <input type="checkbox"/>	Alma Dean	Present <input checked="" type="checkbox"/>
John Kennedy	Present <input type="checkbox"/>	Jasmine Ventura	Present <input checked="" type="checkbox"/>
Edilia Diaz	Present <input checked="" type="checkbox"/>	Alicia Salinas, District Manager	Present <input checked="" type="checkbox"/>

OPEN SESSION

- Called to order at 12:00 PM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(11/19/2021)**

UPDATES/REPORTS

- District Ombudsman Manager Alicia Salinas
 - o Maria Cristina Clark has been re-elected as the State Representative.
 - o Alma Major-Dean has been elected as the Council Chair and Jasmine Ventura as the Council Vice-chair.
 - o 5 new cases have been opened since last meeting.
 - o 54 assessments were completed.
 - o Discussed meeting attachments.



TRAINING

- Arlene Mayo-Davis, RN, Field Office Manager, AHCA. Overview of the Agency Health Care Administration plus answered questions from the Council’s members. 5 HR CE Credit

ANNOUNCEMENTS

- The next Open Council Quarterly Meeting will be held on May 13, 2022.

NEW BUSINESS

- Ombudsman Carlos Gallostra introduced three articles for future reading and discussion: Person Centered Care in NH and ALF, Person Centered Care, what is it and how do we get there? And LNS and ECC AHCA’s monitoring Process.

ADJOURNMENT

- Open Session adjourned at 1:00 PM

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. *See § 400.0077(2), F.S.*

- Called to order at 1:15 PM
- Closed Session Statement
- Adjourned at 2:00 PM