



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips  
State Ombudsman

## AGENDA\* STATE COUNCIL

March 16, 2022

10:00 a.m. – 12:00 p.m.

*via Teams video/audio*

(850)792-8943 Phone Conference ID: 556-892-647#

1. Welcome
  - a. Call to Order
  - b. Discussion of Membership Changes/ Roll call / Establish Quorum
  - c. Approval of minutes from October 29, 2021
2. Discussion Items
  - a. State Ombudsman Update
  - b. Workgroup Updates
    - i. Legislative
    - ii. Advocacy
    - iii. Recruitment, Retention & Recognition
    - iv. Training & Education
  - c. Council Questions
3. Old Business
4. New Business
5. Public Comment
6. Adjournment



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**\*Specific information about a noticed meeting may change.** To confirm the meeting information prior to attending, please check the Long-Term Care Ombudsman Program (LTCOP) website at: <https://ombudsman.elderaffairs.org/> or contact the LTCOP office at (850)414-2323.