MEETING MINUTES
District 16
Treasure Coast
5/16/2022
3150 Crabapple Dr. Port St Lucie, FL 34952

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
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<tr>
<th>Name</th>
<th>Present/No</th>
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<tr>
<td>Valerie Nubi-Collins</td>
<td>☒</td>
<td>Sue Teague</td>
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<td>Carol Davis</td>
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<td>Kathy Agurcia</td>
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<td>Linda Grand</td>
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<td>Sheila Mitchell</td>
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<td>William Hardwick</td>
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<td>Jo Ann Quiles</td>
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<td>Cheri Heitz</td>
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<td>Peggy Howse</td>
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<td>Janice Lanaghan</td>
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<td>Larry Lentz</td>
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<td>Ellen Peitz</td>
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<td>Sandra Rae</td>
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<td>Elizabeth Wolfe</td>
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GUEST(S)
Bev Shaffer, Keepsafe Nursing Home Consulting

OPEN SESSION
- Called to order at 10:00 a.m.
- Quorum Established: ☒ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☒ Yes ☐ No (2/22/2022)

UPDATES/REPORTS
- Council Chair:
  - Welcome, Call to Order and Open Session Statement provided by District Ombudsman Manager

- District Ombudsman Manager: Sheila Mitchell
  - Guide to accessing CMS Nursing Home Compare was distributed. Access to new information regarding facility staff turnover is now included on that website.
  - Ombudsman Program procedures discussed including completion of Assessments. Currently 47% of Assessments are complete. Thank you to those Volunteers taking additional facilities.
  - Training CEs required by the end of September are 18. Please contact DOM for your current hours and please submit any CEs not previously submitted on your Monthly Activity Sheet.
State Council Representative: Valerie Collins
- Provided report on the activities of the State Recognition, Recruitment Committee.
- State Council to meet face-to-face on June 9th.

TRAINING:
- Consent, Capacity and Confidentiality presented by the DOM as a refresher from Certification Manual and Statute.

ANNOUNCEMENTS
- None

NEW BUSINESS
- General Discussion

PUBLIC COMMENTS
- Comments from Guest Ms. Shaffer introducing herself and stating that she had recently begun activities related to her new consulting service business, assisting individuals in locating appropriate placement in long term care. Ms. Shaffer has recently opened her business and wants to ‘network’ with those organizations in the local aging network.

ADJOURNMENT
- Open Session adjourned at 11:00

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 11:05
- Closed Session Statement
- Adjourned at 12:00