



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

Monthly Ombudsman Council Meeting

DISTRICT 16 Treasure Coast

November 20, 2023

13000 Tradition Parkway – Port St Lucie, FL 34987

OMBUDSMAN PROGRAM REPRESENTATIVES			
Mitchell, Sheila	Present x <input type="checkbox"/>	Wolfe, Elizabeth	Present x <input type="checkbox"/>
Van Klaveren, Marnie.	Present x <input type="checkbox"/>	Hardwick, William	Present <input type="checkbox"/>
Howse, Peggy	Present x <input type="checkbox"/>	Heitz, Cherilyn	Present <input type="checkbox"/>
Nubi-Collins, Valerie	Present <input type="checkbox"/>	Rae, Sandra	Present x <input type="checkbox"/>
Teague, Sue	Present <input type="checkbox"/>	Cranton, Jean	Present x <input type="checkbox"/>
Davis, Carol	Present x <input type="checkbox"/>	Drumheller, Vicki	Present x <input type="checkbox"/>
Peitz, Ellen	Present x <input type="checkbox"/>		Present <input type="checkbox"/>
Lentz, Larry	Present x <input type="checkbox"/>		Present <input type="checkbox"/>
GUEST(S)			

GUEST(S)
None present

OPEN SESSION

- Called to order at 10 am Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No x N/A

UPDATES/REPORTS

- Council Chair: Larry Lentz - No updates
- District Ombudsman Manager Sheila Mitchell
 - A News article regarding 'Florida industry group objects to proposed federal standards for nursing home staffing' (by News Service of Florida) was discussed.
- State Council Representative: N/A
- Agency Representative(s): N/A

TRAINING:

- Sheila Mitchell discussed the new Routine Access Visit form, explaining how to complete and adding residents' statement to each box; most ombudsmen present expressed how the previous tool was more in-depth for a true quality review of facilities.

Announcements: None

New Business: None

Public Comments: N/A

ADJOURNMENT: N/A

- Open session adjourned at 11 am.

CLOSED SESSION: This portion of the meeting is confidential and closed to the public. *See § 400.0077(2), F.S*

- Called to order at 11:00 pm
- Closed Session Statement
- Adjournment at 12.30pm