



FLORIDA  
**OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**Terri Cantrell**  
*State Ombudsman*

**AGENDA**  
**Pinellas Council**  
**West Coast District**  
**08-08-2024**  
**11351 ULMERTON RD,**  
**Room 136/7, LARGO, FLORIDA, 33778**

## Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 299 409 764 131

Passcode: GPK7FM

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**Or call in (audio only)**

[+1 850-792-8943,,362392409#](#) United States, Tallahassee

Phone Conference ID: 362 392 409#

**12:00 PM – Training – PEAK Performance II– Defining Cases, Complaints, and Information and Assistance**

**OPEN SESSION – 1:00 PM**

- Updates/Reports
- Announcements
- New Business
- Group Discussion

Lunch will be provided - OMB RSVP REQUIRED

**NEXT MEETING IS AN CLOSED MEETING**    Date September 2024

**Specific information about a noticed meeting may change.** To confirm the meeting information prior to attending, please check the Long-Term Care Ombudsman Program (LTCOP) website at: <https://ombudsman.elderaffairs.org/> or contact the LTCOP district office.