



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

WEST CENTRAL

02/03/2023

10:30 a.m., EST

SENIOR CONNECTION CENTER

8928 BRITTANY WAY, TAMPA, FLORIDA 33619

COUNCIL MEMBERS			
Maria Angelos	Present <input checked="" type="checkbox"/>	Jim Lynch	Present <input checked="" type="checkbox"/>
Michele Bambrick	Present <input type="checkbox"/>	Ruth Marshall	Present <input checked="" type="checkbox"/>
Annette Bellinger	Present <input checked="" type="checkbox"/>	John Miller	Present <input type="checkbox"/>
Deborah Byrnes, M.D.	Present <input checked="" type="checkbox"/>	Bob Murphy	Present <input checked="" type="checkbox"/>
Don Deibert	Present <input checked="" type="checkbox"/>	Catherine Page	Present <input type="checkbox"/>
Denice Dickerson	Present <input type="checkbox"/>	Lourdes Rodriguez	Present <input type="checkbox"/>
Irene Dion	Present <input type="checkbox"/>	Michelle Rosales	Present <input type="checkbox"/>
Regena Evers	Present <input checked="" type="checkbox"/>	David White	Present <input type="checkbox"/>
Audrea Harvey	Present <input type="checkbox"/>	Jan White	Present <input checked="" type="checkbox"/>
Harland Henry	Present <input type="checkbox"/>	Laura Zimmerman	Present <input type="checkbox"/>
Bill Hulseley	Present <input checked="" type="checkbox"/>		

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE
Damaris Ortiz	Quality Control Analyst
Lynn V. Penley	District Ombudsman Manager

OPEN SESSION

- Called to order at 10:45 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No [11/04/2023]

UPDATES/REPORTS

- Council Chair Jim Lynch extended a welcome to all. Meeting information and Ombudsman supplies are available to all.
- District Ombudsman Manager Lynn V. Penley reviewed training hour requirements, and assessment goals. Volunteer Recognition is scheduled for April 7 and the next public council meeting is May 5, 2023.
- State Council Representative Bill Hulseley reported he selected to be a member of the Recruitment, Retention and Recognition Workgroup and the next State Council meeting is February 24. Discussed ideas for the workgroup to consider.

TRAINING

- Lynn V. Penley/Dealing with Challenging People/1 hour

ANNOUNCEMENTS

- Congratulations to Regena Evers and Jan White who were presented with their three-year service pin. Congratulations to Damaris Ortiz who celebrated her one-year anniversary.

NEW BUSINESS

- None.

PUBLIC COMMENTS (limited to 5 minutes each)

- None.

ADJOURNMENT

- Meeting adjourned at 11:34 a.m.