MEETING MINUTES
WEST CENTRAL
5/6/2022
121 CARVER AVENUE, BRANDON FL 33510

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
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<tr>
<td>Michele Bambrick</td>
<td>☐</td>
<td>Debbie Resto</td>
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<td>Annette Bellingar, Chair</td>
<td>☒</td>
<td>Lourdes Rodriguez</td>
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<td>Luke Broems</td>
<td>☐</td>
<td>Linda Smith</td>
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<td>Irene Dion, State Council Representative</td>
<td>☐</td>
<td>David White</td>
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<td>Regena Evers</td>
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<td>Jan White</td>
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<td>Harland Henry</td>
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<td>Jackie Wyatt</td>
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<td>Bill Hulsey</td>
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<td>Laura Zimmerman</td>
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<td>Carrie Lister</td>
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<td>Lynn V. Penley, District Ombudsman Manager</td>
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<tr>
<td>Jim Lynch</td>
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<td>Damaris Ortiz, Quality Control Analyst</td>
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<td>John Miller, Vice Chair</td>
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GUEST(S)

Audrea Harvey, Ombudsman-in-Training
Michelle Rosales, Ombudsman-in-Training

OPEN SESSION

- Called to order at 10:38 am
- Quorum Established: ☐ Yes ☒ No
- Open Session Statement
- Minutes Approved: ☐ Yes ☒ No (11/5/2021 & 2/4/2022)

UPDATES/REPORTS

- **Council Chair** Annette Bellingar
  - Welcome extended to all.
  - The new council meeting location is Senior Connection Center, 8928 Brittany Way, Tampa, FL 33619.
  - The next public council meeting is 8/5/22.

- **District Ombudsman Manager** Lynn V. Penley
  - Residents’ rights activity books, updated residents’ rights/Ombudsman posters and resident council president pins are available for distribution.
  - Certified Ombudsman are required to complete 18 hours of training by September 30.
  - The current acting State Ombudsman is Lori Berndt.
  - The new West Region Ombudsman Manager is Diandra Taylor.
State Council Representative Irene Dion
  - The next State Council meeting is June 9 and 10.
  - The Governor signed Senate Bill 988: In-person Visitation.

TRAINING
- Lynn V. Penley, District Ombudsman Manager: Residents’ Rights/1 hour

ANNOUNCEMENTS
- Congratulations to newly certified Ombudsman David White.
- The following were presented during the April volunteer appreciation event:
  - Ombudsman of the Year - Bill Hulsey.
  - President’s Volunteer Service Awards
    - Bronze medallion for 100-249 hours of service: Annette Bellingar, Jackie Wyatt, Michele Bambrick, Bill Hulsey, Regena Evers, Irene Dion, Harland Henry and John Miller.
    - Gold medallion for 500+ hours of service: Jim Lynch.

PUBLIC COMMENTS
- None.

ADJOURNMENT
- Open Session adjourned at 11:30 a.m.

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 11:32 a.m.
- Closed Session Statement
- Adjourned at 12:25 p.m.