



Michael Phillips
State Ombudsman

**MEETING MINUTES
WEST CENTRAL
11/5/2021
121 CARVER AVENUE, BRANDON FL 33510**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Michele Bambrick	Present <input checked="" type="checkbox"/>	Jim Lynch	Present <input checked="" type="checkbox"/>
Annette Bellinger	Present <input checked="" type="checkbox"/>	Tammy Lynn	Present <input type="checkbox"/>
Ron Dickey	Present <input type="checkbox"/>	John Miller	Present <input type="checkbox"/>
Irene Dion	Present <input checked="" type="checkbox"/>	Debbie Resto	Present <input type="checkbox"/>
Marcia Doscher	Present <input checked="" type="checkbox"/>	Lourdes Rodriguez	Present <input type="checkbox"/>
Regena Evers	Present <input type="checkbox"/>	Linda Smith	Present <input type="checkbox"/>
Harland Henry	Present <input checked="" type="checkbox"/>	Jan White	Present <input checked="" type="checkbox"/>
Naomi Hauser	Present <input type="checkbox"/>	Jackie Wyatt	Present <input checked="" type="checkbox"/>
Bill Hulsey	Present <input checked="" type="checkbox"/>	Laura Zimmerman	Present <input checked="" type="checkbox"/>
Carrie Lister	Present <input type="checkbox"/>	Lynn V. Penley, District Ombudsman Manager	Present <input checked="" type="checkbox"/>

OPEN SESSION

- Called to order at 10:55 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(8/6/2021)**

UPDATES/REPORTS

- Council Chair Annette Bellinger
 - o Opened floor to nominations for Council Chairperson; Annette Bellinger was nominated, accepted nomination, and all present voted for Annette Bellinger as Council Chairperson.
- District Ombudsman Manager Lynn V. Penley
 - o The Ombudsman office is closed for the following holidays: Veterans Day November 11, Thanksgiving November 25 and 26 and Christmas December 24.
 - o As of October 2021, Ombudsmen are required to completed 18 hours of continuing training by September 30, 2022.
 - o Our next public council meeting is February 4, 2022.
 - o Thank you to all who were able to attend the Ombudsman educational conference and State Council meeting on October 26-29.
 - o New resident rights activity books and resident council president pins are available to distribute to facilities.



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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- State Council Representative Irene Dion
 - o Reported on Advocacy, Training, Recruitment and Legislative workgroups from the State Council meeting of October 28 and 29. The Legislative workgroup made recommendations to be taken by Legal Advocate to the 10/29/2021 Rule Development Workshop on the Personal Care Attendant Training Program.

TRAINING

- Tamara Cribben, Esq. and Lona DiCerb, Aging Solutions/Guardianship/1 hour

ANNOUNCEMENTS

- Jan White celebrates her birthday in November.
- Congratulations to Laura Zimmerman who celebrates her 2-year anniversary as a certified Ombudsman.

NEW BUSINESS

- Discussed volunteer Ombudsman suggestion and recommendation policy and procedures. Requested clarification/update on this policy and procedures on presentations from the District Council to the State Council.

PUBLIC COMMENTS

- None.

ADJOURNMENT

- Open Session adjourned at 12:30 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:30 p.m.
- Closed Session Statement
- Adjourned at 12:40 p.m.