MEETING MINUTES
WEST CENTRAL
11/5/2021
121 CARVER AVENUE, BRANDON FL 33510

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Representative</th>
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<tr>
<td>Michele Bambrick</td>
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<td>Jim Lynch</td>
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<tr>
<td>Annette Bellingar</td>
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<td>Tammy Lynn</td>
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<td>Ron Dickey</td>
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<td>John Miller</td>
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<td>Irene Dion</td>
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<td>Debbie Resto</td>
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<td>Marcia Doscher</td>
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<td>Lourdes Rodriguez</td>
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<td>Regena Evers</td>
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<td>Linda Smith</td>
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<td>Harland Henry</td>
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<td>Jan White</td>
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<td>Naomi Hauser</td>
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<td>Jackie Wyatt</td>
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<td>Bill Hulsey</td>
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<td>Laura Zimmerman</td>
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<td>Carrie Lister</td>
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<td>Lynn V. Penley, District Ombudsman Manager</td>
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OPEN SESSION

- Called to order at 10:55 a.m.  Quorum Established:  ☑ Yes  ☐ No
- Open Session Statement  Minutes Approved:  ☑ Yes  ☐ No (8/6/2021)

UPDATES/REPORTS

- Council Chair  Annette Bellingar
  - Opened floor to nominations for Council Chairperson; Annette Bellingar was nominated, accepted nomination, and all present voted for Annette Bellingar as Council Chairperson.

- District Ombudsman Manager  Lynn V. Penley
  - The Ombudsman office is closed for the following holidays: Veterans Day November 11, Thanksgiving November 25 and 26 and Christmas December 24.
  - As of October 2021, Ombudsmen are required to completed 18 hours of continuing training by September 30, 2022.
  - Our next public council meeting is February 4, 2022.
  - Thank you to all who were able to attend the Ombudsman educational conference and State Council meeting on October 26-29.
  - New resident rights activity books and resident council president pins are available to distribute to facilities.
State Council Representative Irene Dion

- Reported on Advocacy, Training, Recruitment and Legislative workgroups from the State Council meeting of October 28 and 29. The Legislative workgroup made recommendations to be taken by Legal Advocate to the 10/29/2021 Rule Development Workshop on the Personal Care Attendant Training Program.

TRAINING

- Tamara Cribben, Esq. and Lona DiCerb, Aging Solutions/Guardianship/1 hour

ANNOUNCEMENTS

- Jan White celebrates her birthday in November.
- Congratulations to Laura Zimmerman who celebrates her 2-year anniversary as a certified Ombudsman.

NEW BUSINESS

- Discussed volunteer Ombudsman suggestion and recommendation policy and procedures. Requested clarification/update on this policy and procedures on presentations from the District Council to the State Council.

PUBLIC COMMENTS

- None.

ADJOURNMENT

- Open Session adjourned at 12:30 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:30 p.m.
- Closed Session Statement
- Adjourned at 12:40 p.m.