



Michael Phillips  
State Ombudsman

**MEETING MINUTES  
WEST CENTRAL  
8/6/2021  
121 CARVER AVENUE, BRANDON FL 33510**

| <b>OMBUDSMAN PROGRAM REPRESENTATIVES</b> |   |  |   |
|--|---|--|---|
| Michele Bambrick                         | Present <input checked="" type="checkbox"/> | Carrie Lister                              | Present <input checked="" type="checkbox"/> |
| Annette Bellinger, Chair                 | Present <input checked="" type="checkbox"/> | Jim Lynch                                  | Present <input checked="" type="checkbox"/> |
| Mike Denner                              | Present <input type="checkbox"/>            | Tammy Lynn                                 | Present <input type="checkbox"/>            |
| Ron Dickey                               | Present <input type="checkbox"/>            | John Miller, Vice Chair                    | Present <input checked="" type="checkbox"/> |
| Irene Dion, State Council Representative | Present <input checked="" type="checkbox"/> | Lourdes Rodriguez                          | Present <input type="checkbox"/>            |
| Regena Evers                             | Present <input checked="" type="checkbox"/> | Jan White                                  | Present <input type="checkbox"/>            |
| Harland Henry                            | Present <input checked="" type="checkbox"/> | Jackie Wyatt                               | Present <input type="checkbox"/>            |
| Naomi Hauser                             | Present <input type="checkbox"/>            | Laura Zimmerman                            | Present <input type="checkbox"/>            |
| Bill Hulsey                              | Present <input checked="" type="checkbox"/> | Lynn V. Penley, District Ombudsman Manager | Present <input checked="" type="checkbox"/> |

| <b>GUEST(S)</b>  |
|--|
| Debra Niles, Senior Services Program Specialist, Department of Children and Families (DCF) |
| Debbie Resto, Ombudsman in Training  |
| Linda Smith, Ombudsman in Training   |

**OPEN SESSION**

- Called to order at 10:38 am                      Quorum Established:     Yes     No
- Open Session Statement                      Minutes Approved:     Yes     No **(5/7/2021)**

**UPDATES/REPORTS**

- Council Chair Annette Bellinger
  - o Welcome extended to all. Encouraged completion of annual assessments and training.
- District Ombudsman Manager Lynn V. Penley
  - o The Ombudsman office will be closed Monday, September 6 for Labor Day.
  - o The next public Council meeting is scheduled for November 5 and we are to nominate and vote on Council Chair.
  - o Certified Ombudsmen are required to complete 10 hours of training by September 30.
  - o The educational conference is scheduled for October 26-29, 2021, in Orlando.
  - o Resident Council President pins and resident council handbooks are available for distribution.



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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- State Council Representative Irene Dion
  - o The Legislative workgroup meets once a month and has discussed topics: personal needs allowance, updating the transfer-discharge form, mandated reporting, lobbying requirements, and proposed legislation HR 3733.

## **TRAINING**

- Lynn V. Penley, Resident Council & Action Plans/1 hour

## **ANNOUNCEMENTS**

- August birthdays: Marsha Krawetz, John Miller, Mike Denner, Deb Resto and Lynn Penley.
- Congratulations extended to John Miller on his 4-year anniversary as a Certified Ombudsman.
- Ombudsman car magnets and folding stool available to Ombudsmen.

## **PUBLIC COMMENTS**

- None.

## **ADJOURNMENT**

- Open Session adjourned at 11:37 a.m.

## **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:45 a.m.
- Closed Session Statement
- Adjourned at 12:12 p.m.