



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

## WEST CENTRAL COUNCIL MEETING

Senior Connection Center  
8928 Brittany Way, Tampa, FL 33619  
Chair & Secretary Guide  
10:30 am-11:30 am  
08/01/2025

Called to order at 10:20

### SIGN IN SHEET

Council Chair – Irene Dion

- WELCOME

### ATTENDANCE:

Introduction – Each person state name, title & SIGN IN SHEET

- ANY AGENCIES OR GUESTS IN ATTENDANCE, PLEASE SPEAK YOUR NAME & TITLE/AGENCY

○ Attendance: \_\_\_\_\_  
\_\_\_\_\_

### UPDATES/REPORTS

#### ▪ Council Chair – Irene Dion

Welcome...

*LTCOP Resources Pages*

Oscar Montero: We do have orientation training by DOEA LTCOP as it occurs every month, if anyone wants a refresher I can and will send out a link to it for August. Additionally, how have log-ons been since it should be linked with Outlook Email now?

- The office's next holiday is Labor Day on Sept. 1<sup>st</sup> so the next meeting will be on the following Friday on September 5<sup>th</sup> 2025.
- For people having issues with accessing/logging onto any software/ any technical problems, let me know or call/email on your time so we can figure them out.
- Thank you greatly for everyone's visits to facilities, once more the goal is to see nursing homes every month, and other ALF and AFCH's once a quarter.
- Any materials you need?

#### State Council Representative – N/A

- \_\_\_\_\_
- \_\_\_\_\_

#### ▪ OTHER

- Agency Representative(s)

*Library to promote in calendar  
Sun City Center observer  
- weekly print out newspaper.*

- ☐ Agency for Healthcare Administration (AHCA) –
- ☐ Adult Protective Services (APS) –
- ☐ Department of Children and Families (DCF) –
- ☐ Other -

### **ANNOUNCEMENTS**

- ANNIVERSARIES:
  - Bob Murphy 8/18 (3 years!)
- BIRTHDAYS:
  - Laura Adams 08/26

NEW BUSINESS / other discussions:

CLOSED SESSION for Ombudsmen & invited agencies (AHCA & DCF).

Discuss cases etc.

Go around and ask Ombudsmen about any experiences/general time.

**ADJOURNMENT:** Adjourned at 11:25

**LUNCH!**