



Michael Phillips
State Ombudsman

**MEETING MINUTES
WEST CENTRAL
5/7/2021
880 SYMPHONY ISLES BLVD, APOLLO BEACH, FLORIDA**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Michele Bambrick	Present <input checked="" type="checkbox"/>	John Miller, Vice-Chairperson	Present <input checked="" type="checkbox"/>
Annette Bellinger, Chairperson	Present <input checked="" type="checkbox"/>	Lourdes Rodriguez	Present <input type="checkbox"/>
Ron Dickey	Present <input type="checkbox"/>	Jan White	Present <input type="checkbox"/>
Irene Dion, State Council Representative	Present <input checked="" type="checkbox"/>	Jackie Wyatt	Present <input checked="" type="checkbox"/>
Regena Evers	Present <input type="checkbox"/>	Laura Zimmerman	Present <input type="checkbox"/>
Naomi Hauser	Present <input checked="" type="checkbox"/>	Lynn V. Penley, District Ombudsman Manager	Present <input checked="" type="checkbox"/>
Harland Henry	Present <input checked="" type="checkbox"/>	Annette McComas, Regional Ombudsman Manager	Present <input checked="" type="checkbox"/>
Bill Hulsey	Present <input checked="" type="checkbox"/>	Michael Phillips, State Ombudsman	Present <input checked="" type="checkbox"/>
Jim Lynch	Present <input checked="" type="checkbox"/>	Allison Torres, Administrative Secretary	Present <input checked="" type="checkbox"/>
Tammy Lynn	Present <input type="checkbox"/>		

GUEST(S)
Marsha Krawetz, Ombudsman-in-Training
Carrie Lister, Ombudsman-in-Training
Debbie Resto, Ombudsman-in-Training

OPEN SESSION

- Called to order at 10:32 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No (February 5, 2021)

UPDATES/REPORTS

- Council Chair Annette Bellinger
 - o Welcome extended to all. Encouraged completion of annual assessments.
- District Ombudsman Manager Lynn V. Penley
 - o The Ombudsman office is closed May 31 for Memorial Day.
 - o The Senior Summit sponsored by the Department of Elder Affairs is scheduled online for May 20 and the Elder Justice Conference on May 24 and 25.
 - o The next public West Central Long-Term Care Ombudsman Council meeting is scheduled for August 6.
 - o Conducted new Ombudsman classroom training sessions on April 14 and 15 with five trainees and April 19 and 21 with three trainees.
 - o Conducted Ombudsman presentation to Adult Protective Services online April 6.



Michael Phillips
State Ombudsman

- o Reminders: Monthly activity and travel forms requested. Requested yearly renewal forms and review of summary training report.
- State Council Representative Irene Dion
 - o The new Legislative workgroup is scheduled to meet May 25.

ANNOUNCEMENTS

- Michael Phillips, State Ombudsman, presented the West Central Long-Term Care Ombudsman of the Year award to John Miller.
- Michael Phillips, State Ombudsman, presented an overview of the program’s general focus with respect to resident rights including State Council Legislative Workgroup and personal needs allowance advocacy along with production of activity books for distribution to residents. Betsy McAllister’s new role as Deputy State Ombudsman for Training and Education.
- Annette McComas, Regional Ombudsman Manager, reported that the Long-Term Care Ombudsman Program and Department of Elder Affairs websites have been updated.
- Irene Dion is a nominee for the 2021 Salt & Pepper Outstanding Senior Award presented by the Senior Connection Center.
- Praise extended to Naomi Hauser and Lourdes Rodriguez from those assisted during complaint case work.
- Congratulations extended to Tammy Lynn for celebrating her 2-year anniversary as a Certified Ombudsman on May 9 and to Regena Evers and Jan White who celebrated their one-year anniversaries as Certified Ombudsman in February.
- Congratulations extended to the President’s Volunteer Service Award recipients: Bronze for 100-249 hours: Annette Bellinger, Laura Zimmerman, Jan White, Regena Evers, Bill Hulsey, and John Miller; Silver for 250-499 hours: Irene Dion and Gold for 500+ hours: Jim Lynch.

PUBLIC COMMENTS

- None.

ADJOURNMENT

- Open Session adjourned at 12:00 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:01 p.m.
- Closed Session Statement
- Adjourned at 12:26 p.m.