



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**WEST CENTRAL COUNCIL MEETING**  
**Senior Connection Center**  
**8928 Brittany Way, Tampa, FL 33619**  
**Chair & Secretary Guide**  
**10:30 am-11:30 am**  
**05/01/2025**

Called to order at 10:43

SIGN IN SHEET

Council Chair – Irene Dion

ATTENDANCE:

Introduction – Each person state name, title & SIGN IN SHEET

- ANY AGENCIES OR GUESTS IN ATTENDANCE, PLEASE SPEAK YOUR NAME & TITLE/AGENCY
- Attendance: Tina Rouissiya from West Coast

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**UPDATES/REPORTS**

- Council Chair – Irene Dion

Welcome...

Oscar Montero: Report

- For those who went to the conference, how was it? (Trip recap etc.)
- Re-follow up on Brandon Woman's Group speaking opportunity on May 8<sup>th</sup>.
- The office will be closed May 26<sup>th</sup> (Memorial Day).
- Do your best on continuing to visit facilities, getting to nursing homes every month, others once a quarter. Expanding range for other facilities if possible.
- The next council meeting is June 6<sup>th</sup>.

**Training: "Fear and Anxiety: Moving Forward" Live webinar May 14, 2025 1:30 PM to 2:30 PM EST Available at <https://www.mylifeexpert.com/> (1 hour). Sent via Email and can help with registering if wanting to attend. How to Access:**

Go to your EAP website: [www.MyLifeExpert.com](http://www.MyLifeExpert.com) and log into your account to register or if you are creating a new account enter your code. The online Seminars are located on the right-hand side of the homepage, or you can search for them by title.

State Council Representative – Jan White (Late)

- \_\_\_\_\_
- OTHER
- Agency Representative(s)
  - ☐ Agency for Healthcare Administration (AHCA) –
  - ☐ Adult Protective Services (APS) –
    - ☐ Department of Children and Families (DCF) –
  - ☐ Other - N/A

**ANNOUNCEMENTS**

- ANNIVERSARIES:
  - Laura Adams 2 years
- BIRTHDAYS:
  - Audrea Harvey
- GIFTS FOR VOLUNTEERS from trip

NEW BUSINESS or other discussions:

CLOSED SESSION for Ombudsmen & invited agencies (AHCA & DCF).

Discuss cases etc.

Go around the room and ask Each Omb about their experiences this month.

Follow up about Presentation May 8th. Get Ombudsman's email ready as some may be unavailable for a period of time.

**ADJOURNMENT:**

**LUNCH!**

Adjourned at 11:47