



Michael Phillips
State Ombudsman

**MEETING MINUTES
WITHLACOOCHEE COUNCIL
NORTH CENTRAL DISTRICT
2/15/2022**

Location: Sumter County Service Center, 7375 Powell Road, Room 162, Wildwood, FL

OMBUDSMAN PROGRAM REPRESENTATIVES			
Phylis Berger	Present <input type="checkbox"/>	Susan Bestwick (OIT)	Present <input checked="" type="checkbox"/>
Marie Brand, RN	Present <input checked="" type="checkbox"/>	Frank Charles	Present <input checked="" type="checkbox"/>
Jenny Colbree	Present <input type="checkbox"/>	Mark Croft	Present <input type="checkbox"/>
Bob Fehrenback	Present <input checked="" type="checkbox"/>	Linda Harmon	Present <input checked="" type="checkbox"/>
Ann Kimball	Present <input type="checkbox"/>	Norman Lezotte (OIT)	Present <input type="checkbox"/>
Marilyn McCabe	Present <input checked="" type="checkbox"/>	Mary Nichols	Present <input checked="" type="checkbox"/>
Emmie Pearson	Present <input type="checkbox"/>	Betty Pettinicchi	Present <input type="checkbox"/>
Dennis Phillips	Present <input type="checkbox"/>	Sandy Robbins	Present <input checked="" type="checkbox"/>
Ron Schleich	Present <input checked="" type="checkbox"/>	Teri Sinclair	Present <input checked="" type="checkbox"/>
Charlene Soos	Present <input checked="" type="checkbox"/>	Mark Stowell	Present <input checked="" type="checkbox"/>
James Thomas (OIT)	Present <input checked="" type="checkbox"/>	Judy Vaught	Present <input type="checkbox"/>
Betty Wodarski	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Michael Phillips, State Ombudsman	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Lori Berndt, Regional Ombudsman Manager	Present <input type="checkbox"/>	Cindy Johnston, Administrative Assistant	Present <input checked="" type="checkbox"/>
Dennis Yonce, District Ombudsman Manager	Present <input checked="" type="checkbox"/>	Marie Fisher, Administrative Assistant	Present <input type="checkbox"/>
GUEST(S)			

OPEN SESSION

- Called to order at 10:00 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 11/16/2021

UPDATES/REPORTS

- Council Chair Char Soos
 - o Attendance via roll call



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- District Ombudsman Manager Dennis Yonce
 - Discussed Ombudsmen completing and submitting annual assessments by March 15, 2022
 - Requested assistant completing annual assessments at unassigned facilities
 - Discussed completing 18 training hours this fiscal year
 - Encouraged Ombudsmen to sign up for direct deposit
 - Discussed submitting mileage vouchers monthly using 15-minute increments (9:00, 9:15, 9:30, 9:45), whole numbers (no decimals) and mileage map/vicinity
 - Discussed submitting activity reports monthly
 - Thanked Ombudsmen for remaining with the program throughout this pandemic

- State Council Representative Marie Brand
 - State telephonic conference on March 16, 2022
 - February 19, 2022 is RRR telephonic conference
 - February 24, 2022 is Advocacy telephonic conference
 - March 7, 2022 is Training telephonic conference

TRAINING – Annual assessment additional training

- By Dennis Yonce, District Ombudsman Manager

ANNOUNCEMENTS

- Introduced the following Ombudsmen-In-Training who were present at the meeting:
 - Susan Bestwick, Sumter County
 - James Thomas, Sumter County
- Announced that Mark Stowell is now a certified Ombudsman

NEW BUSINESS

- None

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 11:44 a.m.



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips
State Ombudsman

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:45 a.m.
- Closed Session Statement
- Adjourned at 12:00 p.m.