



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES  
WITHLACOOCHEE COUNCIL  
NORTH CENTRAL DISTRICT  
2/21/2023  
10:00 AM EDT**

**Location: Sumter County Service Center, 7375 Powell Road, Room 102, Wildwood, FL**

<b>COUNCIL MEMBERS</b>			
Phylis Berger	Present <input checked="" type="checkbox"/>	Susan Bestwick	Present <input checked="" type="checkbox"/>
Marie Brand, RN	Present <input checked="" type="checkbox"/>	Frank Charles	Present <input checked="" type="checkbox"/>
Jenny Colbree	Present <input checked="" type="checkbox"/>	Mark Croft	Present <input checked="" type="checkbox"/>
Bob Fehrenback	Present <input checked="" type="checkbox"/>	Kathy Gushwa	Present <input checked="" type="checkbox"/>
Robert Hayden	Present <input checked="" type="checkbox"/>	Marilyn McCabe	Present <input checked="" type="checkbox"/>
Mary Nichols	Present <input checked="" type="checkbox"/>	Emmie Pearson	Present <input type="checkbox"/>
Betty Pettinicchi	Present <input type="checkbox"/>	Dennis Phillips	Present <input type="checkbox"/>
Sandy Robbins	Present <input checked="" type="checkbox"/>	Ron Schleich	Present <input checked="" type="checkbox"/>
Teri Sinclair	Present <input checked="" type="checkbox"/>	Mark Stowell	Present <input checked="" type="checkbox"/>
James Thomas	Present <input type="checkbox"/>	Judy Vaught	Present <input type="checkbox"/>
Betty Wodarski	Present <input type="checkbox"/>		
<b>OTHER OMBUDSMAN PROGRAM REPRESENTATIVES</b>			
<b>NAME</b>	<b>TITLE</b>		
Lori Berndt	Deputy State Ombudsman & ROM/DOM		Present <input type="checkbox"/>
Cindy Johnston	Quality Control Analyst		Present <input checked="" type="checkbox"/>
Jean Marie Rusca	Quality Control Analyst		Present <input checked="" type="checkbox"/>
Jacque Dohmen	Ombudsman-In-Training		Present <input checked="" type="checkbox"/>
Art Donnelly	Ombudsman-In-Training		Present <input checked="" type="checkbox"/>
Sondra Gerhoff	Ombudsman-In-Training		Present <input checked="" type="checkbox"/>
Magaly Jeanty-Bashir	Ombudsman-In-Training		Present <input checked="" type="checkbox"/>
Lamar Small	Ombudsman-In-Training		Present <input checked="" type="checkbox"/>
Sharron Walker	Ombudsman-In-Training		Present <input checked="" type="checkbox"/>
<b>GUEST NAME</b>	<b>ORGANIZATION</b>		
NONE			

**OPEN SESSION**

- Called to order at 10:00 a.m.                      Quorum Established:     Yes     No
- Open Session Statement                              Minutes Approved:       Yes     No    11/15/2022

### **UPDATES/REPORTS**

- Council Chair Bob Fehrenback
  - Attendance via roll call
  
- Quality Control Analyst Cindy Johnston
  - Discussed quarterly visits
  - Distributed Council Ombudsman of the Year Nomination forms to be completed and returned
  - Thanked Ombudsmen for remaining with the program
  
- State Council Rep Marie Brand
  - State Council virtual meeting on February 24, 2023
  - Nothing new to report

### **ANNOUNCEMENTS**

- Re-introduce Ombudsmen-In-Training Jacque Dohmen/Marion County, Art Donnelly and Lamar Small/Sumter County, and Sondra Gerhoff, Magaly Jeanty-Bashir and Sharron Walker/Lake County
- One additional prospect to be interviewed/approved for training (Citrus County)

### **NEW BUSINESS**

- Pioneer Network culture change by Ombudsman Teri Sinclair

### **PUBLIC COMMENTS**

- None

### **ADJOURNMENT**

- Open Session adjourned at 10:42 a.m.

### **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 10:59 a.m.
- Closed Session Statement
- Adjourned at 11:42 a.m.