MEETING MINUTES
WITHLACOOCHEE COUNCIL
NORTH CENTRAL DISTRICT
11/16/2021
Location: Sumter County Service Center, 7375 Powell Road, Room 102, Wildwood, FL

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present</th>
<th>OIT Represented</th>
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<tr>
<td>Phylis Berger</td>
<td>☐</td>
<td>Susan Bestwick (OIT)</td>
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<td>Marie Brand, RN</td>
<td>☑</td>
<td>Frank Charles</td>
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<td>Jenny Colbree</td>
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<td>Mark Croft</td>
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<td>Bob Fehrenback</td>
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<td>Linda Harmon</td>
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<td>Ann Kimball</td>
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<td>Norman Lezotte (OIT)</td>
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<td>Marilyn McCabe</td>
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<td>Mary Nichols</td>
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<td>Emmie Pearson</td>
<td>☐</td>
<td>Betty Pettinicchi</td>
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<td>Dennis Phillips</td>
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<td>Sandy Robbins</td>
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<td>Ron Schleich</td>
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<td>Teri Sinclair</td>
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<td>Charlene Soos</td>
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<td>Mark Stowell (OIT)</td>
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<td>James Thomas (OIT)</td>
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<td>Judy Vaught</td>
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<td>Betty Wodarski</td>
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<td>Michael Phillips, State Ombudsman</td>
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<td>Lori Berndt, Regional Ombudsman Manager</td>
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<td>Cindy Johnston, Administrative Assistant</td>
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<td>Dennis Yonce, District Ombudsman Manager</td>
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<td>Marie Fisher, Administrative Assistant</td>
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GUEST(S)

OPEN SESSION
- Called to order at 10:00 a.m.
- Quorum Established: ☑ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☑ Yes ☐ No 8/17/2021

UPDATES/REPORTS
- Council Chair Char Soos
  - Attendance via roll call
  - Requested Ombudsmen who attended the statewide training conference to discuss their experiences
District Ombudsman Manager Dennis Yonce
- Discussed Ombudsmen doing quarterly visits this quarter (Oct/Nov/Dec) and doing assessments by March 31, 2022
- Discussed completing 18 training hours this fiscal year
- Discussed submitting mileage vouchers for Ombudsmen who attended the Ombudsman Statewide Training Conference (and provide with a sample)
- Discussed submitting mileage vouchers monthly using 15-minute increments (9:00, 9:15, 9:30, 9:45), whole numbers (no decimals) and mileage map/vicinity
- Discussed submitting activity reports monthly
- Thanked Ombudsmen for remaining with the program throughout this pandemic

State Council Representative Marie Brand
- State conference in-person meeting October 29 in Orlando
  - Communications with AHCA go through the District Ombudsman Manager or Regional Ombudsman Manager; individual Ombudsman should not be contacting AHCA directly
  - Discussion that if a statewide training conference is held in the future, that an evening meet and greet be included on the schedule
  - Discussion that resident rights posters and program brochures be printed in Creole
  - Discussion that districts are doing very well getting assessments completed
  - Discussion concerning the essential caregiver bill is moving through Congress
  - Discussion concerning the training workgroup prepare an orientation sheet for new state council members
  - Discussion regarding identification of staff positions in ALF’s
  - Discussion regarding when a guardian is not acting in the best interest of the resident
  - Discussion regarding training hours for individuals who attended the conference
  - Discussion regarding various forms of recruitment

TRAINING- ALF v Nursing home discharge notices/requirements
- By Dennis Yonce, District Ombudsman Manager
ANNOUNCEMENTS

- Introduced the following Ombudsmen-In-Training who were present at the meeting:
  - Susan Bestwick, Sumter County
  - Mark Stowell, Lake County
  - James Thomas, Sumter County

NEW BUSINESS

- None

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 12:25 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:30 a.m.
- Closed Session Statement
- Adjourned at 12:36 p.m.