



Michael Phillips
State Ombudsman

**MEETING MINUTES
WITHLACOOCHEE COUNCIL
NORTH CENTRAL DISTRICT
11/16/2021**

Location: Sumter County Service Center, 7375 Powell Road, Room 102, Wildwood, FL

OMBUDSMAN PROGRAM REPRESENTATIVES			
Phylis Berger	Present <input type="checkbox"/>	Susan Bestwick (OIT)	Present <input checked="" type="checkbox"/>
Marie Brand, RN	Present <input checked="" type="checkbox"/>	Frank Charles	Present <input checked="" type="checkbox"/>
Jenny Colbree	Present <input checked="" type="checkbox"/>	Mark Croft	Present <input type="checkbox"/>
Bob Fehrenback	Present <input checked="" type="checkbox"/>	Linda Harmon	Present <input checked="" type="checkbox"/>
Ann Kimball	Present <input type="checkbox"/>	Norman Lezotte (OIT)	Present <input type="checkbox"/>
Marilyn McCabe	Present <input checked="" type="checkbox"/>	Mary Nichols	Present <input checked="" type="checkbox"/>
Emmie Pearson	Present <input type="checkbox"/>	Betty Pettinicchi	Present <input type="checkbox"/>
Dennis Phillips	Present <input type="checkbox"/>	Sandy Robbins	Present <input checked="" type="checkbox"/>
Ron Schleich	Present <input checked="" type="checkbox"/>	Teri Sinclair	Present <input checked="" type="checkbox"/>
Charlene Soos	Present <input checked="" type="checkbox"/>	Mark Stowell (OIT)	Present <input checked="" type="checkbox"/>
James Thomas (OIT)	Present <input checked="" type="checkbox"/>	Judy Vaught	Present <input checked="" type="checkbox"/>
Betty Wodarski	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Michael Phillips, State Ombudsman	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Lori Berndt, Regional Ombudsman Manager	Present <input type="checkbox"/>	Cindy Johnston, Administrative Assistant	Present <input checked="" type="checkbox"/>
Dennis Yonce, District Ombudsman Manager	Present <input checked="" type="checkbox"/>	Marie Fisher, Administrative Assistant	Present <input type="checkbox"/>
GUEST(S)			

OPEN SESSION

- Called to order at 10:00 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 8/17/2021

UPDATES/REPORTS

- Council Chair Char Soos
 - o Attendance via roll call
 - o Requested Ombudsmen who attended the statewide training conference to discuss their experiences



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- District Ombudsman Manager Dennis Yonce
 - Discussed Ombudsmen doing quarterly visits this quarter (Oct/Nov/Dec) and doing assessments by March 31, 2022
 - Discussed completing 18 training hours this fiscal year
 - Discussed submitting mileage vouchers for Ombudsmen who attended the Ombudsman Statewide Training Conference (and provide with a sample)
 - Discussed submitting mileage vouchers monthly using 15-minute increments (9:00, 9:15, 9:30, 9:45), whole numbers (no decimals) and mileage map/vicinity
 - Discussed submitting activity reports monthly
 - Thanked Ombudsmen for remaining with the program throughout this pandemic

- State Council Representative Marie Brand
 - State conference in-person meeting October 29 in Orlando
 - Communications with AHCA go through the District Ombudsman Manager or Regional Ombudsman Manager; individual Ombudsman should not be contacting AHCA directly
 - Discussion that if a statewide training conference is held in the future, that an evening meet and greet be included on the schedule
 - Discussion that resident rights posters and program brochures be printed in Creole
 - Discussion that districts are doing very well getting assessments completed
 - Discussion concerning the essential caregiver bill is moving through Congress
 - Discussion concerning the training workgroup prepare an orientation sheet for new state council members
 - Discussion regarding identification of staff positions in ALF's
 - Discussion regarding when a guardian is not acting in the best interest of the resident
 - Discussion regarding training hours for individuals who attended the conference
 - Discussion regarding various forms of recruitment

- TRAINING- ALF v Nursing home discharge notices/requirements
 - By Dennis Yonce, District Ombudsman Manager



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ANNOUNCEMENTS

- Introduced the following Ombudsmen-In-Training who were present at the meeting:
 - o Susan Bestwick, Sumter County
 - o Mark Stowell, Lake County
 - o James Thomas, Sumter County

NEW BUSINESS

- None

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 12:25 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. *See* § 400.0077(2), F.S.

- Called to order at 12:30 a.m.
- Closed Session Statement
- Adjourned at 12:36 p.m.