



Michael Phillips
State Ombudsman

**MEETING MINUTES
WITHLACOOCHEE COUNCIL
NORTH CENTRAL DISTRICT
8/17/2021**

Location: Sumter County Service Center, 7375 Powell Road, Room 102, Wildwood, FL

| OMBUDSMAN PROGRAM REPRESENTATIVES | | | |
|--|---|--|---|
| Phylis Berger | Present <input checked="" type="checkbox"/> | Marie Brand, RN | Present <input checked="" type="checkbox"/> |
| Frank Charles | Present <input checked="" type="checkbox"/> | Jenny Colbree | Present <input checked="" type="checkbox"/> |
| Mark Croft | Present <input type="checkbox"/> | Bob Fehrenback | Present <input checked="" type="checkbox"/> |
| Linda Harmon | Present <input checked="" type="checkbox"/> | Ann Kimball | Present <input type="checkbox"/> |
| Norman Lezotte (OIT) | Present <input type="checkbox"/> | Marilyn McCabe | Present <input checked="" type="checkbox"/> |
| Mary Nichols | Present <input type="checkbox"/> | Emmie Pearson | Present <input checked="" type="checkbox"/> |
| Betty Pettinicchi | Present <input checked="" type="checkbox"/> | Dennis Phillips | Present <input type="checkbox"/> |
| June Pinard | Present <input checked="" type="checkbox"/> | Sandy Robbins | Present <input checked="" type="checkbox"/> |
| Ron Schleich | Present <input type="checkbox"/> | Winston Sherman | Present <input checked="" type="checkbox"/> |
| Teri Sinclair | Present <input checked="" type="checkbox"/> | Charlene Soos | Present <input checked="" type="checkbox"/> |
| James Thomas (OIT) | Present <input type="checkbox"/> | Judy Vaught | Present <input checked="" type="checkbox"/> |
| Betty Wodarski | Present <input type="checkbox"/> | | Present <input type="checkbox"/> |
| Michael Phillips, State Ombudsman | Present <input type="checkbox"/> | | Present <input type="checkbox"/> |
| Lori Berndt, Regional Ombudsman Manager | Present <input type="checkbox"/> | Cindy Johnston, Administrative Assistant | Present <input checked="" type="checkbox"/> |
| Dennis Yonce, District Ombudsman Manager | Present <input checked="" type="checkbox"/> | Marie Fisher, Administrative Assistant | Present <input type="checkbox"/> |
| GUEST(S) | | | |
| Kimberly Henderson, Elder Options | | | |

OPEN SESSION

- Called to order at 10:00 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 5/18/2021

UPDATES/REPORTS

- Council Chair Winston Sherman
 - o Attendance via roll call
 - o Briefly discussed COVID vaccinations among nursing home staff



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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- District Ombudsman Manager Dennis Yonce
 - o Discussed needing assistance to complete assessments at unassigned facilities
 - o Discussed whether Ombudsmen need assistance completing assessments by September 10
 - o Discussed submitting mileage vouchers monthly using 15-minute increments (9:00, 9:15, 9:30, 9:45), whole numbers (no decimals) and mileage map/vicinity
 - o Discussed submitting activity reports monthly
 - o Thanked Ombudsmen for remaining with the program throughout this pandemic

- State Council Representative Marie Brand
 - o State conference in-person meeting will take place August 26-27 in Altamonte Springs
 - o Nothing new to report

TRAINING

- Kimberly Henderson, Elder Options

ANNOUNCEMENTS

- Announcement made that there are several prospects interested in joining the council:
 - o James Thomas, Sumter County
 - o Susan Bestwick, Sumter County
 - o Joan Ward, Citrus County
 - o Luayne MacMillan Smith, Hernando County

NEW BUSINESS

- Council Chair ballots were completed. Announcement made that Winston Sherman will remain Council Chair.
- State Council Representative nominations/ballots were completed. Announcement made that Marie Brand will remain State Council Representative for another term.

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 11:12 a.m.



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CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:30 a.m.
- Closed Session Statement
- Adjourned at 12:06 p.m.