

**WITHLACOOCHEE LONG-TERM CARE OMBUDSMAN
TELEPHONIC COUNCIL MEETING MINUTES
2/16/2021**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Phylis Berger	Present <input checked="" type="checkbox"/>	Marie Brand, RN	Present <input checked="" type="checkbox"/>
Frank Charles	Present <input checked="" type="checkbox"/>	Jenny Colbree	Present <input checked="" type="checkbox"/>
Mark Croft	Present <input type="checkbox"/>	Ken Dolan	Present <input type="checkbox"/>
Bob Fehrenback	Present <input checked="" type="checkbox"/>	Linda Harmon	Present <input checked="" type="checkbox"/>
Ann Kimball	Present <input type="checkbox"/>	Cheryl Martin	Present <input type="checkbox"/>
Marilyn McCabe	Present <input checked="" type="checkbox"/>	Mary Nichols	Present <input checked="" type="checkbox"/>
Barbara Pauer	Present <input checked="" type="checkbox"/>	Emmie Pearson	Present <input checked="" type="checkbox"/>
Betty Pettinicchi	Present <input checked="" type="checkbox"/>	Dennis Phillips	Present <input checked="" type="checkbox"/>
June Pinard	Present <input checked="" type="checkbox"/>	Sandy Robbins	Present <input checked="" type="checkbox"/>
Ron Schleich	Present <input checked="" type="checkbox"/>	Winston Sherman	Present <input checked="" type="checkbox"/>
Teri Sinclair	Present <input checked="" type="checkbox"/>	Charlene Soos	Present <input checked="" type="checkbox"/>
Judy Vaught	Present <input checked="" type="checkbox"/>	Betty Wodarski	Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Michael Phillips, State Ombudsman	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Lori Berndt, Regional Ombudsman Manager	Present <input checked="" type="checkbox"/>	Cindy Johnston, Administrative Assistant	Present <input checked="" type="checkbox"/>
	Present <input type="checkbox"/>	Tiffany Hobbs, Administrative Assistant	Present <input checked="" type="checkbox"/>
GUEST(S) (Name, Title, & Agency or Organization)			

TELEPHONIC OPEN SESSION

- Called to order at 10:00 AM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No (11/17/2020)

UPDATES/REPORTS

- Council Chair Winston Sherman
 - o Attendance via roll call
 - o Briefly discussed history of polio and COVID vaccines

ANNOUNCEMENTS

- A service for Don Hankey will be held Monday, February 22 at 2:00 PM at Central Christian Church for those wishing to attend

- State Council Representative Marie Brand
 - The next State conference call is on March 3rd, 2021
 - The next RRR conference call is on February 24th, 2021
 - Requested Ombudsmen let her know if there is an item they wish her to present to the State Council
 - Nothing new to report

- District Ombudsman Manager Lori Berndt
 - Discussed Ombudsman of the Year nomination forms
 - Activity book discussion to include waiting for Spanish version
 - 25 Common Nursing Home Complaints training at next month's meeting
 - Discussed distributing tablets next month
 - Discussed mandatory training and procedures for reentering facilities
 - Discussed any Ombudsmen who do not feel comfortable entering facilities do not have to resign but can be used for phone calls and other duties
 - Discussed FHCA/AHCA/DOH continue the bi-weekly Thursday calls that are recorded
 - Discussed continue contacting facilities and resident council presidents
 - Discussed submitting activity reports and COVID consult reports monthly
 - Thanked Ombudsmen for remaining with the program throughout the pandemic

- Ombudsman Discussion
 - General discussion regarding concerns with staff not getting vaccines and whether residents can request another staff member
 - Discussion about continuing education hours

ADJOURNMENT

- Council meeting adjourned at 10:50 AM