



**NORTHWEST DISTRICT LTCOP
TELEPHONIC COUNCIL MEETING MINUTES
11/19/2020**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Gina Baker	Present <input checked="" type="checkbox"/>	Kim Wiedeman, Administrative Secretary	Present <input checked="" type="checkbox"/>
James Evans	Present <input type="checkbox"/>	Lori Berndt, Regional Ombudsman Manager	Present <input checked="" type="checkbox"/>
Teresa Hall	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Winfred Jones	Present <input checked="" type="checkbox"/>	Guest Karla Beasley ACHA	Present <input checked="" type="checkbox"/>
Deborah Pitts	Present <input checked="" type="checkbox"/>	Guest: AAA	Present <input type="checkbox"/>
Rita Poff	Present <input checked="" type="checkbox"/>	Guest: APS	Present <input type="checkbox"/>
Raymond Sullivan	Present <input type="checkbox"/>	Guest: AG	Present <input type="checkbox"/>

OPEN SESSION

- Called to order at 9:30 a.m. Quorum Established: ☒ Yes ☐ No
- Open Session Statement Minutes Approved: ☐ Yes ☒ No **August 27, 2020**

ANNOUNCEMENTS

- The office is now reopened. I will be hiring an assistant soon but prefer to wait until after the holidays.
- Happy Thanksgiving!

UPDATES/REPORTS

- Council Chair Rita Poff
 - Attendance via role call.
- State Council Chair Raymond Sullivan
 - Nothing new to report
- District Ombudsman Manager Kim Wiedeman
 - PPE's are available. DOM approves of reentry when COVID percentage rate is less than 5%. ROM approves if greater than 5%, and State OMB approves if greater than 10%. Current COVID rating is 10% or higher in all surrounding counties.
 - Requested OMB to continue to call quarterly and request census with POA and Contact info. Reach out to a few residents on occasions to ask how they are coping with COVID and inquire about their care. Include on monthly activity report as a consult.
 - Requested preferred email for OMB tablets prior to distribution.
 - FHCA –NH- Health/Regulatory Partner Calls offered every other Thursday @ 3:15pm CT. *Call in early to ensure availability. 866-951-1151 Room 8484844#*
 - **Guest Speaker, Karla Beasley (AHCA)** Discussed Visitation and Compassionate Care during COVID 1 HR CE Credit given.
 - Discussed AHCA FAQ's - Safe & Limited Reopening per EMERGENCY ORDER 20-11 Revised
 - Reviewed all Visitation & Self-Assessments forms
 - Discussed Mandatory training and proper donning and doffing of PPE's.
 - Discussed submitting monthly activity and consult reports.
 - Thanked all for attending.

- Regional Ombudsman Manager Lori Berndt
 - Discussed all forms and LTCOP reentry.
 - Discussed Indoor VS Outdoor visits. Can only enter 1 facility per day.
 - Discussed updated OMB emails needed prior to assigning iPads.
- Deborah Pitts discussed the concern for proper fitting for N95 masks. She suggested to test by smelling a vanilla or coffee product while wearing the mask and if you can't smell the product, the mask is fitted properly.

ADJOURNMENT

- Conference call meeting adjourned 10:30 AM