



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**NORTHWEST DISTRICT  
NORTHWEST COUNCIL MEETING  
8/27/2020**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Gina Baker	Present <input checked="" type="checkbox"/>	Kim Wiedeman, Administrative Secretary	Present <input checked="" type="checkbox"/>
James Evans	Present <input type="checkbox"/>	Michael Phillips, State Ombudsman	Present <input checked="" type="checkbox"/>
Teresa Hall	Present <input type="checkbox"/>	Lori Berndt, Regional Ombudsman	Present <input checked="" type="checkbox"/>
Winfred Jones	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Deborah Pitts	Present <input checked="" type="checkbox"/>	Guest: <b>Karla Beasley AHCA YES</b>	Present <input checked="" type="checkbox"/>
Rita Poff	Present <input checked="" type="checkbox"/>	Guest: <b>Melody Barnard, Christi Hankins AG</b>	Present <input type="checkbox"/>
Raymond Sullivan	Present <input checked="" type="checkbox"/>	Guest : <b>Dawn Shoemaker Smith APS YES</b>	Present <input checked="" type="checkbox"/>
		Guest: <b>Cassandra McAway NWFL AAA YES</b>	Present <input checked="" type="checkbox"/>

**OPEN SESSION**

- Called to order at 9:30 a.m. Quorum Established: ☒ Yes ☐ No
- Open Session Statement Minutes Approved: ☒ Yes ☐ No **May 28, 2020**

**UPDATES/REPORTS**

- Ballots for District Council Chair. Rita Poff appointed and accepted.
- Reassignment of facilities per OMB due to the 5 volunteers that recently resigned.
- Requested OMB to contact facilities to have Census to be faxed or emailed to the local district office. Identify assigned Resident Council and see if we can assist with grievances.
- Contact residents and ask if they are pleased with the service being provided.
- The purchase of tablets will allow us to communicate with residents and facilities.
- Discussion on re-entering facilities and concerns. Enter facilities when you are ready.

**TRAINING**

- All Continued Education Credits are to be completed no later than September 30<sup>th</sup>.
- AHCA – Karla Beasley discussed:
  - Class II for not having the proper PPE.
  - Investigators are now conducting inspections.
  - Discussed regulations on re-opening Phase 3. Must be COVID free for 28 days.
  - View CDC guidelines for “return to Work” criteria.
  - Compassionate Visit – not just “End of Life” but obvious decline due to health and mental status. The “failure to thrive” is a large concern.
- Florida Division of Emergency Management assist with locating staffing for facilities.

**ANNOUNCEMENTS**

- **HAPPY BIRTHDAY** – Raymond Sullivan August 21<sup>st</sup>  
Michael Phillips August 30<sup>th</sup>
- **CONGRATULATIONS** - Michael Phillips on your new position as the Florida State OMB.  
Lori Berndt – Accepted the ROM position.
- Kim Wiedeman has accepted the DOM position and will be announced when finalized.

**ADJOURNMENT**

**CLOSED SESSION**

This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).

- Called to order at 9:30 AM
- Closed Session Statement: Thank you for attending.
- Adjourned at 10:45 AM