



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**EAST CENTRAL
EAST CENTRAL DISTRICT MEETING MINUTES
8/25/2020**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Joann Williams	Present <input checked="" type="checkbox"/>	Robert Cochrane, DOM	Present <input checked="" type="checkbox"/>
Tim O'Keefe	Present <input checked="" type="checkbox"/>	Erin Long	Present <input checked="" type="checkbox"/>
Josef Skrzypek	Present <input checked="" type="checkbox"/>	Joanne Veguilla	Present <input checked="" type="checkbox"/>
Martiza Ramos-Pratt	Present <input checked="" type="checkbox"/>	Ruth Battle-Hall	Present <input checked="" type="checkbox"/>
Lorraine Werner	Present <input checked="" type="checkbox"/>	Lyndi Fertel	Present <input checked="" type="checkbox"/>
Bernadette Gernand	Present <input checked="" type="checkbox"/>	Alex Johnstone	Present <input checked="" type="checkbox"/>

GUEST(S)
Michael Phillips – State Ombudsman, Lorraine Henry-AHCA, Theresa Cecanio-AHCA, Lori Berndt DOM

OPEN SESSION

- Called to order at 12:30 p.m. Quorum Established: ☒ Yes ☐ No
- Open Session Statement Minutes Approved: ☒ Yes ☐ No (5/12/2020)

UPDATES/REPORTS

- District Ombudsman Manager- Robert Cochrane.
 1. Birthday for August was Joanne Veguilla, Secretary for Orange/Brevard council.
 2. Reminder to finish calls for end of month.
 3. 2 council members resigned.

TRAINING

- Lorraine Henry and Theresa Decanio from AHCA.

ANNOUNCEMENTS

- Robert Cochrane reminded next meeting is September 8th, by teleconference.
- Mike Phillips is now the new State Ombudsman.
- Lori Berndt will now be the ROM for the North Region.
- PPE will be ordered soon along with tablets.
- Possible volunteer training next March 2021
- Background screenings in process of being redone.

PUBLIC COMMENTS

- No public comments

ADJOURNMENT

- Open Session adjourned at 1:19 p.m.

CLOSED SESSION

Due to teleconference, closed session was unable to proceed, due to privacy concerns, of callers that may not be identified.