



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**PALM BEACH
PALM BEACH COUNCIL MEETING MINUTES
8/10/2020**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Patrick Cannan	Present <input checked="" type="checkbox"/>	Barbara McCray	Present <input type="checkbox"/>
Howard Feuer	Present <input checked="" type="checkbox"/>	Jane Wechsler	Present <input checked="" type="checkbox"/>
Robert Gellman	Present <input checked="" type="checkbox"/>	Martin Weissman	Present <input checked="" type="checkbox"/>
Cheryl Cohen	Present <input type="checkbox"/>	Anita Yanuck	Present <input checked="" type="checkbox"/>
Kenneth Gordon	Present <input type="checkbox"/>	Larry Zahler	Present <input checked="" type="checkbox"/>
Wendy Halpern	Present <input type="checkbox"/>	Jeffrey Novick	Present <input checked="" type="checkbox"/>
Joel Levinson	Present <input checked="" type="checkbox"/>	Margaret Riccardi	Present <input checked="" type="checkbox"/>
Bill Mauser	Present <input checked="" type="checkbox"/>	Katerin Leal – Regional Administrative Secretary	Present <input checked="" type="checkbox"/>
Florence Lippman	Present <input type="checkbox"/>	Jo-Ann Quiles, East Regional Ombudsman Manager	Present <input checked="" type="checkbox"/>
		Sheila Mitchell, District Ombudsman Manager	Present <input checked="" type="checkbox"/>

GUEST(S)

OPEN SESSION

- Called to order at 11:00 a.m. Quorum Established: ☒ Yes ☐ No
- Open Session Statement was read by Council Chair Howard Feuer
 - Minutes Approved: ☒ Yes (5/11/20) ☐ No

COUNCIL CHAIR REPORT:

- Call to Order and Open Meeting statement read by Chairperson Howard Feuer.

UPDATES/REPORTS:

- JoAnn Quiles, Regional Ombudsman Manager made the announcement that some facilities are reopening to visitation
- Mike Phillips, State Ombudsman discussed the following programmatic issues:
 - The Program is updating certification requirements for new ombudsmen due to visitation restrictions
 - Regaining sense of vision in facilities
 - Skype visits using tablets

- Thoughts on window visits to facilities
- Volunteer background checks will now be going through the Clearinghouse
- PPE order in process

Statements were followed by Q & A to Mike.

Adjourned: The meeting was adjourned at 11:40

ADJOURNMENT

- Open Session adjourned at 11:40 p.m.

CLOSED SESSION

There was no discussion of cases due to security issues with Conferencing. Members were requested to mail or email completed case work.