



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**WEST CENTRAL
MEETING MINUTES
11/6/2020**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Fran Alonso	Present <input type="checkbox"/>	Jim Lynch	Present <input checked="" type="checkbox"/>
Terri Balzer	Present <input type="checkbox"/>	Tammy Lynn	Present <input checked="" type="checkbox"/>
Annette Bellinger	Present <input checked="" type="checkbox"/>	John Miller	Present <input type="checkbox"/>
Ron Dickey	Present <input checked="" type="checkbox"/>	Lourdes Rodriguez	Present <input type="checkbox"/>
Irene Dion	Present <input type="checkbox"/>	Jan White	Present <input checked="" type="checkbox"/>
Regena Evers	Present <input checked="" type="checkbox"/>	Laura Zimmerman	Present <input checked="" type="checkbox"/>
Bill Hulsey	Present <input type="checkbox"/>	Lynn V. Penley, District Ombudsman Manager	Present <input checked="" type="checkbox"/>

GUEST(S)
Michele Bambrick, Ombudsman-in-Training
Debra Niles, Senior Human Services Program Specialist, Department of Children and Families (DCF)
Angel Williams, Operations Program Administrator, Adult Protective Services, DCF
Jackie Wyatt, Ombudsman-in-Training

OPEN SESSION

- Called to order at 10:31 am Quorum Established: ☒ Yes ☐ No
- Open Session Statement Minutes Approved: ☒ Yes ☐ No **(8/7/2020)**

UPDATES/REPORTS

- Council Vice Chair Ron Dickey
 - o Welcomed all Ombudsmen and guests.
- District Ombudsman Manager Lynn V. Penley
 - o Ombudsman office will be closed for holidays on November 11, 26, 27 and December 25, 2020.
 - o As of October 30, 2020, the Ombudsmen are re-entering facilities according to established safe procedures. Discussed updated administrative assessment and re-entry procedures.
- Agency Representative(s)
 - o Debra Niles (DCF) - The DCF building continues to be closed to the public as staff continue to operate as usual. Training for Adult Protective Investigators continues.
 - o Angel Williams (DCF) – Adult Protective Investigators continue to investigate cases with a combination of in-person and virtual interviews to meet goals.

NOMINATION & VOTE FOR COUNCIL CHAIR

- Annette Bellinger was nominated for Council Chair; no other nominations; all present voted for Annette Bellinger.



ANNOUNCEMENTS

- Congratulations to the following Ombudsmen for their years of service:
 - Tammy Lynn - 1 year in May
 - Jim Lynch - 6 years in June
 - John Miller - 3 years in August
 - Fran Alonso - 2 years in August
 - Irene Dion - 3 years in September
 - Terri Balzer - 6 years in November
 - Laura Zimmerman - 1 year in November
 - Lourdes Rodriguez - 5 years in December
 - Bill Hulsey - 1 year in December
 - Annette Bellinger - 7 years in December
 - Ron Dickey - 7 years in January 2021
- Congratulations to the following Ombudsmen for receiving the President's Volunteer Service Award (Bronze = 100–249 hours, Silver = 250–499 hours, Gold = 500+ hours).
 - Fran Alonso - Bronze
 - Annette Bellinger - Bronze
 - Ron Dickey - Bronze
 - Tammy Lynch - Bronze
 - John Miller - Silver
 - Irene Dion - Gold medallion
 - Jim Lynch - Gold medallion
- Congratulations to Irene Dion who was awarded the Ombudsman of the Year award as selected by her peers.

ADJOURNMENT

- Open Session adjourned at 11:16 am