RRR Workgroup
Conference Call
MEETING NOTES
12/1/20

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Choice Edwards, Group Chair</th>
<th>Present ☒</th>
<th>Jordan Cress Morrison, Staff Liaison</th>
<th>Present ☒</th>
</tr>
</thead>
<tbody>
<tr>
<td>Marie Brand</td>
<td>Present ☒</td>
<td>Michael Phillips</td>
<td>Present ☒</td>
</tr>
<tr>
<td>Irene Dion</td>
<td>Present ☐</td>
<td>Betsy McAllister</td>
<td>Present ☒</td>
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<tr>
<td>Mary Darling</td>
<td>Present ☐</td>
<td>Merel “York” Shuler</td>
<td>Present ☒</td>
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</tbody>
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UPDATES/REPORTS:

- The workgroup meeting began at 11:05 am
- Jordan discussed radio and television ads, statewide press releases, which will begin in January 2021
  - CARES funding allows for significant spending on these projects
  - York – we currently only have 208 volunteers, which we are looking to increase
- Michael Phillips relayed the following:
  - One of our volunteers, Don Hankey, recently passed away from COVID-19
  - We will not be forcing volunteers to enter facilities if they are not comfortable with doing so for any reason
  - Volunteers who are comfortable entering facilities are doing so, and we would like to hear stories/testimonials from these volunteers
- Choice asked whether ombudsmen will be able to receive vaccines
  - Michael will be on phone calls this afternoon and will inquire as to whether volunteer ombudsmen can be considered first responders and receive vaccines in the first wave of vaccinations
- The workgroup meeting was adjourned at 11:15 am